

Blaby District Council **Policy**

Blaby District Council – Kerbside Waste Collection Policy

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Author Job Title	Neighbourhood Services Group Manager	Service Area	Neighbourhood Services	Document Register Reference	Request from iPlan Team

*Approved by and 'approval date' are in relation to the most recent version.

Review History			
Version*	Reviewed By (Job Title)	Review Completion Date	Brief Description of Changes (add 'no changes required' if applicable)
1.0	Neighbourhood Services Group Manager	11 June 2025	Equalities Impact Assessment included Consideration of environmental impacts considered

*Version number remains the same if no significant changes are made upon review.

Document Definition / Approval & Review

Defining the document type and how it is approved and reviewed

Blaby District Council policies ‘**outline a set of rules or principles that determine how the council (or services within the council) will operate**’.

Key published documents are approved for publication in line with the approval matrix illustrated in the [Key Published Document Procedure](#).

Unless agreed by exception, key published documents must be reviewed at least **every 3 years** from the date of approval.

Significant updates/changes must also seek reapproval in line with the approval matrix.

Scope

To what and to whom this policy applies

This Kerbside Waste Collections policy applies to all residents district wide.

Terms & Definitions

Definition of any acronyms, jargon, or terms that might have multiple meanings.

Term	Definition
Waste Collection Authority (WCA)	Local authority that is responsible for collecting household waste from residential premises and for providing a commercial waste collection service to businesses.
Waste Disposal Authority (WDA)	Authority that is responsible for managing the disposal and treatment of household waste, often through contracted arrangements (for Leicestershire this is Leicestershire County Council)

Section 1 Introduction – The purpose and reason for the policy.

A new Kerbside collection policy has been drafted which seeks to provide clarity to the following:

1. Brings together long standing and existing operational practices
2. Sets out the new arrangements for food waste collections
3. Clarifies cardboard to be placed inside the bin (not outside of the bin)

Section 2 – Introduction to Our Services

Blaby District Council (BDC) has a statutory duty to collect household refuse, recycling and food waste (from April 2026) material across the Blaby District.

BDC is the waste collection authority (WCA) and responsible for providing kerbside waste collections. Responsibility for the disposal, processing, and treatment of material lies with Leicestershire County Council (LCC) as the waste disposal authority (WDA).

Our Services

Waste Type	Status	Bin Type / Colour	Frequency	More Information
Refuse	Statutory	Green bin (with black lid)	Fortnightly	Refuse Collections
Recycling	Statutory	Green Bin (with green lid)	Fortnightly	Recycling Collections
Garden	Subscription based service	Green Bin (with brown lid)	Fortnightly – March to November (20 collections per subscription period)	Garden Waste Collections
Food	Statutory	Grey Caddy	Weekly from April 2026	Food Waste Collections

Waste Collection Commitment

What the Council expects from you:

- You will put your bins out for collection on the public pavement next to your property, so they are highly visible and accessible
- You will put the correct bins out on your scheduled collection day by 6.30am
- You will put the right material in the right bin for safety and operational reasons to ensure your waste is collected
- You will take your bins back in as soon as possible after collection has been made and on the same collection day
- You will use the bins appropriately. For example, ensuring lids are fully closed to stop waste from escaping
- You will only place waste inside the bin (i.e. no waste by the side of the bin, commonly known as "side waste")
- You will make your own arrangements to dispose of your waste if you did not present your waste on time or on the scheduled collection day.

What can you expect from the Council:

- We will collect your waste and recycling bins from the public pavement next to your property or as otherwise agreed by us
- We will return your bins to where they were collected from
- We will pick up any spillages we cause
- We will publish our waste collection calendars online
- We will adhere to our published service standards ([Customer Service Standards](#))

For all of 'Our Services' (Table 1), the following principles will apply:

- Residents should ensure all bins are put out on the public pavement next to the edge of your property (or at another point specified by the Council), with the handles facing towards the road by 6.30am on the day of collection. Bins placed on the public pavement, shouldn't cause an obstruction to pedestrians or vehicles. Lids should be fully closed and after collection bins should be promptly returned to your property.
- Bins which are deemed to be too heavy to move safely will not be emptied. It will be the responsibility of the resident to correct this to enable further collections. Blaby District Council operates a closed bin-lid policy (see point 5 for no side waste policy)
- All wheeled bins, food waste caddies, and any other containers provided by the council for waste collection remain the property of the council. They should remain with the property even if the occupancy changes.

Section 3 – Bin Types and Provision

Bin Types

Permanent Residents in Household	Refuse	Refuse	Recycling	Recycling	Garden*	Food
	Standard Capacity – Free of Charge	Maximum Capacity – One Off Charge	Standard Capacity – Free of Charge	Maximum Capacity – One Off Charge	Subscription service – Charge per bin per year	Maximum Capacity – Free of Charge
Up to 3	Medium 140 litre	Large 240 litre	Medium 140 litre	Large 240 litre	No limit on capacity	1 x 7 Litre Internal Caddy 1 x 23 Litre External Caddy
4 – 6	Large 240 litre	Large 240 litre and Medium 140 litre	Large 240 litre	Large 240 litre and Medium 140 litre	No limit on capacity	1 x 7 Litre Internal Caddy 1 x 23 Litre External Caddy
7+	Large 240 litre and Medium 140 litre	2x Large 240 litre	Large 240 litre and Medium 140 litre	2x Large 240 litre	No limit on capacity	1 x 7 Litre Internal Caddy 1 x 23 Litre External Caddy

Materials accepted for collection

Collection	Permitted Materials
Refuse	Refuse Collections
Recycling	Recycling Collections
Garden	Garden Waste Collections
Food	Food Waste Collections

[Find out more about what happens to your waste](#)

Contaminated Bins

Bins which contain non-permitted material will not be collected and a note put on the bin by the collection team explaining why.

It will be the resident's responsibility to remove this material before collections can resume. The bin will then be emptied on the next scheduled collection day.

Replacement Bins

We will replace bin(s) damaged through normal wear and tear and bins that are missing or stolen. The bin will be replaced 'like for like' with the same capacity.

Replacement bins are currently provided to residents at no cost. Charges for providing replacement bins may apply in the future; this will be subject to Cabinet approval and publicised before implementation.

The internal 7 litre food waste caddy will not be replaced by the Council, and will be the responsibility of the resident.

Assisted Collections

In cases where **all** residents in the household are not physically able to put their bins at the collection point, due to infirmity or disability, applications can be made for an Assisted Collection. This means that Council operatives will collect and return bins and containers directly from a property, from a place jointly agreed by the resident and the Waste Team.

A strict eligibility criteria applies and supporting evidence such as GP letter may be required and this will be reviewed periodically. Requests for assisted collections can be made by contacting the Council or visiting the website.

[Assisted Collections](#)

Communal Bins

Where bins are required on a communal basis, as is often the case for apartment blocks or houses of multiple occupancy, BDC will determine the number and size of bins to provide based on maximum occupancy of the site. This is to be obtained from the developer or managing agent of the site. As a general rule BDC will aim to provide 70 litres of household waste per person per fortnight, although the number of bins provided may be restricted by the availability of space within the communal bin store.

Communal bins that contain non permitted materials will not be emptied. The removal of these materials will be the responsibility of the residents of the site, the managing agent, or the landowner. The council may collect contaminated recycling material as household waste (refuse) and such collections would be chargeable to the landowner or managing agent.

Bulky Items

If you are looking to dispose of unwanted household items that do not fit in the bin BDC offer a chargeable collection service from domestic properties within the district.

[Arrange a bulky waste collection or find out more information](#)

Bulky Item collections are not available for businesses.

[Arrange a trade or business waste collection or find out more information](#)

Clinical and Sharps Waste Disposal

Collection of yellow-bagged clinical waste can only be booked through a Doctor's Surgery, Health Centre or District Nurse

[Information about clinical waste collections](#)

Sharps (needles) waste collection service is available for residents who have yellow-lidded sharps boxes to be safely disposed of.

[Arrange a sharps waste collection or find out more information](#)

Section 4 – Exemptions and Service Disruption

Exemptions to the standard service

In rare circumstances it may be that wheeled bins are unsuitable for some properties. For these properties the following services will be provided:

- a weekly food collection in a 23-litre caddy
- a fortnightly mixed recycling collection in clear sacks, and
- a fortnightly refuse collection in purple sacks. Sacks are delivered twice a year equivalent to the standard capacity wheelie bins.

In rare or exceptional circumstances the Council reserve the right to provide a variation to the normal service: for example, safety reasons or efficiency.

Service disruption

Where there are day changes caused by public holidays the Council will notify residents either by the online collection calendar, website, and/or social media of any planned day changes [Waste and Recycling at Blaby District Council](#). The Refuse and Recycling calendars are made available online and updated annually.

For disruption that is caused by such events as severe weather, industrial action, force majeure the Council will endeavour to maintain scheduled waste collections. However, there may be circumstances where the Council has no option other than to suspend collections. In such circumstances the Council will communicate any suspensions or alternative collection arrangements that may be possible via email, the Council's website, social media channels, and digital notifications where possible, etc.

Section 5 – New Developments and Planning

It is required that residential developers and planning officers consult with the Council's waste collection department to ensure the inclusion of appropriate waste and recycling storage and collection point facilities in all new developments.

The provisions of the existing guidance on waste collection arrangements for new developments should be applied to all planning consultations and should be adhered to fully. At time of writing the policy on waste and new developments is being developed and the existing guidance will continue in the interim.

Section 6 – Policy Updates

This policy will be reviewed annually in conjunction with the Portfolio Holder. Any operational changes to this policy will need to be approved by the Portfolio Holder. Any large-scale changes to policy affecting all of the District's residents will require Cabinet Executive approval.

Section 5 – Equalities Impact Assessment

[Equalities Impact Assessment for the introduction of separate weekly food waste collection service](#)
[Equalities Impact Assessment for the change to the Cardboard Collection Policy](#)

Section 6 – Carbon Neutral / Net Zero Benefits

This policy contributes to achieving the Council's net zero objectives in the following ways:

- Diverting dry recyclable and organic waste including food waste from landfill and increasing recycling performance
- Controlling and reducing contamination in material sent for recycling
- Supporting a culture shift towards lower carbon lifestyles.

The addition of food waste in April 2026 will result in increased vehicle journeys from expanded fleet and by food waste be collected in plastic liners; the environmental impacts of new vehicles are mitigated in part by using Hydrotreated Vegetable Oil (HVO) fuel, optimised route modelling; and are likely to outweighed by the tonnage of organic food waste diverted from landfill or incineration.

The Council will continue to monitor recycling and waste data annually and seek to identify opportunities to further reduce the carbon footprint of waste services.