

Residents Survey 2022

Contents

R	esponses	. 3		
	Source of Responses	. 3		
R	esults			
	Overall, how satisfied are you with the way Blaby District Council runs their services?	. 3		
	To what extent do you think that Blaby District Council acts on the concerns of local residents?	. 4		
	How satisfied are you about how you can get involved in your local area and decision making?	. 4		
	Satisfaction with individual services	. 5		
	How well informed do you think the Council keeps residents about the services and benefits it provides?	. 5		
	Public services in the District provide 'Good Value for Money'	. 6		
	How satisfied are you with the local area as a place to live?	. 6		
	How strongly do you feel you belong to your local area?	. 7		
	Your local area is a place where people from different ethnic backgrounds get on well together			
	How do you feel your health is in general?	. 8		
	About our respondents	. 8		

Residents Survey 2022

Responses

The Blaby District Council Residents Survey took place between January and February 2022.

We received 1804 responses to the survey.

Source of Responses

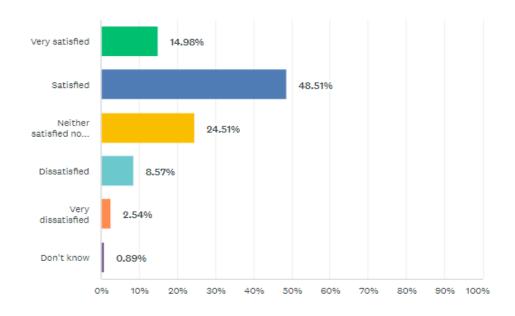
The survey was distributed to residents via direct email, social media (Facebook, Twitter etc), on our website and hardcopy. Our response rates were as follows:

Hard Copy	1%
Website	5%
Social Media	7%
Direct E Mail	87%

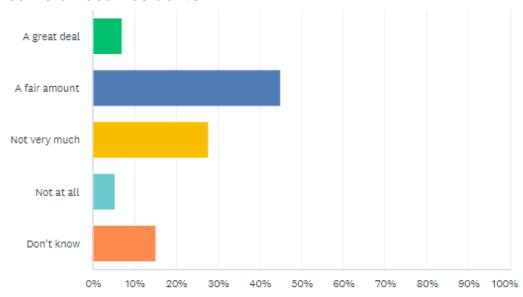
Results

Overall, how satisfied are you with the way Blaby District Council runs their services?

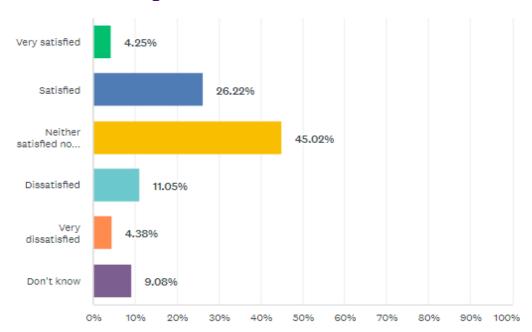
In 2022 63.5% were very/satisfied



To what extent do you think that Blaby District Council acts on the concerns of local residents?



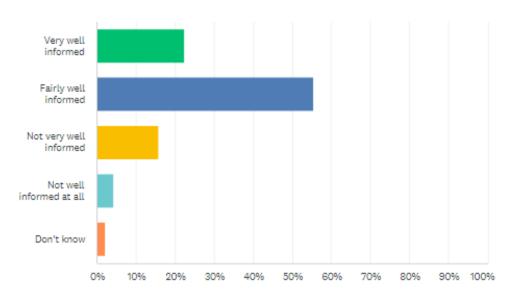
How satisfied are you about how you can get involved in your local area and decision making?



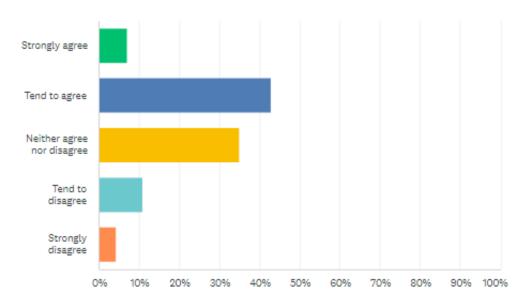
Satisfaction with individual services

	2022
Keeping public areas clear of litter and refuse	69%
Refuse collection	84.4%
Doorstep recycling	82.2%
Sports and leisure facilities	49.4%
Parks and open spaces	79%
Dealing with crime and ASB	44.2%
Car parking	42.5%

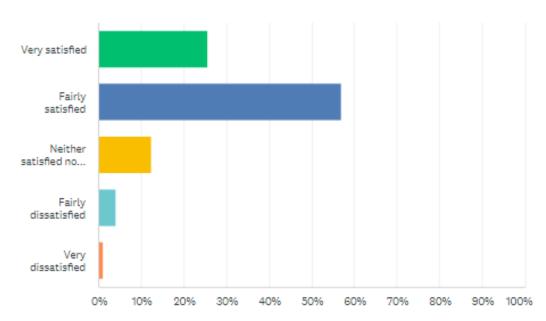
How well informed do you think the Council keeps residents about the services and benefits it provides?



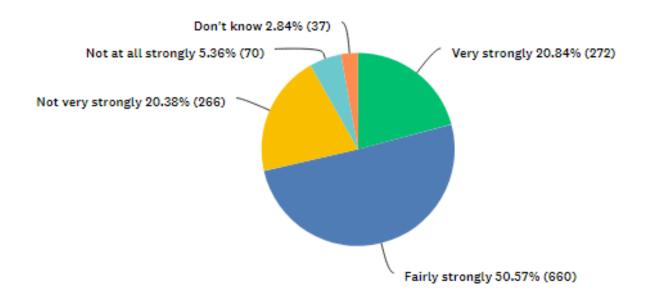
Public services in the District provide 'Good Value for Money'



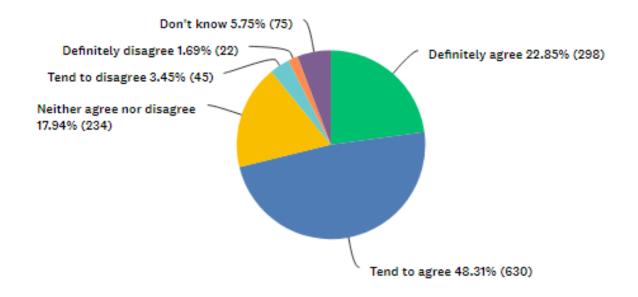
How satisfied are you with the local area as a place to live?



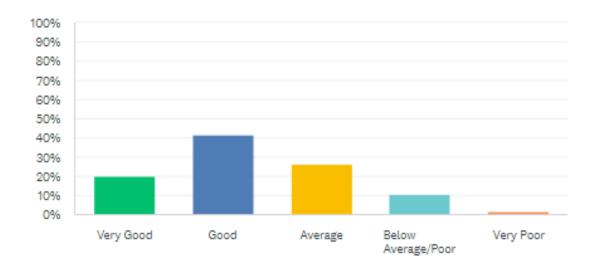
How strongly do you feel you belong to your local area?



Your local area is a place where people from different ethnic backgrounds get on well together



How do you feel your health is in general?



About our respondents Prefer not to say Asian Indian Other (please specify below) Other European Black British White Irish White **ETHNICITY** White British Prefer Not to Say - 3.6% **GENDER** DISABILITY 70% Prefer not to say 60% 25-34 50% 75 and over 40% 30% 45-54 20% None Disability Prefer not to Other 65 - 74 **AGE About Our** RELIGION 80% Respondents Hindu Prefer not t... Sikh Other (plea... Muslim