

## How to contact us

To find out more about our services or to make a self referral, contact the Resident Support Service Team:

**0116 272 7771**

**residentsupport@blaby.gov.uk**

The Resident Support Team  
Blaby District Council  
Council Offices  
Desford Road  
Narborough  
Leicestershire  
LE19 2EP

**[www.blaby.gov.uk/resident-support](http://www.blaby.gov.uk/resident-support)**



## About Us

Our Resident Support Service is a free service for residents of the Blaby District. We offer a person centred, flexible approach within your own home.

We work with single people, couples and families.

**We can offer support and advice in the following areas:**

- Budgeting & Debt Management
- Claiming Benefits
- Setting up a new home
- Preventing Homelessness
- Applying for grants to help with bills
- Register with Health Services
- Help people access other services and make referrals on their behalf

# Resident Support

## OUR SERVICES



## SUPPORT ADVICE

**[www.blaby.gov.uk/resident-support](http://www.blaby.gov.uk/resident-support)**



## What we offer

The different support options that we offer include:

### Home Visits

We can visit you in the comfort of your own home.

### Council Offices

You can arrange to come and speak to us at the council offices at a date and time that suits you.

Alternatively, you can phone or email us directly.



## Our Approach

- We put our customers at the heart of everything that we do and offer our services to both tenants and home owners.
- We listen, learn and make a positive difference.

- We treat people fairly.
- We are committed to providing appropriate support to anyone who needs it.



## Who can we help?

Our service is available for people aged 18 years or over who live within the district of Blaby.