

# Annual Corporate Action Plan 2026/27

A collation of key actions belonging to each strategic theme of the  
Blaby District Plan 2024-28.

## Blaby District Council - Corporate Action Plan 2026-27

### Enabling Our Communities, Especially Our Vulnerable Residents

Action	Action Description	Due Date	Lead	Measures
Purchase affordable housing/temporary accommodation	Homelessness is increasing, and the need for temporary accommodation is rising. We will purchase 35 affordable properties in Countesthorpe plus 8 Shared Ownership Properties will be delivered by a Housing Association. In addition 6 properties will be purchased using the Local Authority Housing Fund. This continues our work in providing homes for people in urgent need and gives the council more flexibility in how we support residents.	31 December 2029	Housing Services Team	Number of Households in Council Owned Temporary Accommodation
Addressing Homelessness causes in Blaby District	We will work with partners across Leicestershire to understand the root causes of homelessness and take a preventative approach. The aim is to reduce the number of people reaching crisis point and needing emergency homelessness support.	31 March 2027	Housing Services Team	Number of Homeless Cases Handled
Establish A Place To Grow as a constituted group and develop an options appraisal to explore the long term sustainability of the service	We will help A Place to Grow become a constituted group so it can apply for more grants and support. Once set up, we will complete an options appraisal to plan for the long-term sustainability of the service.	31 December 2027	Health, Leisure & Tourism Team	Date led action

Action	Action Description	Due Date	Lead	Measures
Achieve the Gold standard for the Armed Forces Covenant	We are working toward the Gold Standard accreditation, demonstrating the council's commitment to supporting the armed forces community. We will actively explore opportunities and initiatives that enhance and develop our offer for the armed forces across Blaby District.	31 July 2027	Community, Business, Work, & Skills Team	Date led action
Implement the new Renters Rights Act	The new Renters Rights Act significantly changes rules for private rented housing. We will prepare the council to meet new duties, coordinate across teams, and ensure we can support private renters and landlords effectively.	31 March 2027	Housing Services & Environmental Health Teams	Date led action
Support Parish and Town Councils within Blaby District through Local Government Reorganisation	If powers and assets transfer to Parish and Town Councils under new unitary arrangements, they will need new skills and resources. We will support them so they feel prepared and capable of delivering new responsibilities.	31 March 2027	Senior Leadership Team	Date led action
Explore opportunities with other Councils to deliver supported temporary accommodation	We will explore regional opportunities to increase the supply of supported temporary accommodation, allowing individuals to maintain tenancies with the help they need.	31 March 2027	Housing Services Team	Date led action
Implement a council wide customer experience approach simplifying how people access our services and increasing customer satisfaction.	We will simplify how residents contact the council by creating clear, simple access routes. People won't need to know which team to contact — we'll make sure enquiries reach the right place quickly, reducing repetition and making services easier to use.	31 December 2027	Customer Experience & Transformation Teams	Date led action

Action	Action Description	Due Date	Lead	Measures
Work with planning and social housing providers to deliver affordable housing and supported accommodation.	We will work with planning teams and housing providers to maximise the delivery of affordable homes. Supported accommodation is a particular priority, and flexibility will be needed to bring forward the right solutions.	31 March 2027	Housing Services & Planning Teams	Number of Affordable Homes Built
Design a comprehensive campaign to encourage those eligible to vote to register and engage with voting particularly focused at 16 plus.	With the Elections Act introducing voting for 16-year-olds, we will run a campaign to encourage early voter registration, especially ahead of major elections.	30 June 2026	Election Services Team	Election Turnout Rate

## Enhancing & Maintaining Our Natural & Built Environments

Action	Action Description	Due Date	Lead	Measures
Deliver electric charging infrastructure at the Blaby DC vehicle depot	We will install modular electric vehicle charging at the depot so the fleet can move from diesel/HVO to electric vehicles.	30 June 2026	Neighbourhood Services Department	Date led action
Design and implement a Building Safety Levy collection function for Blaby District Council and the wider Building Control Partnership	A new national levy under the Building Safety Act 2022 will be collected by councils from October 2026. We will design and implement a system to collect this levy for Blaby and its wider Building Control Partnership.	31 October 2026	Leicestershire Building Control Partnership	Date led action
To publish the Local Plan and undertake public engagement on it at Regulation 19	We will publish the Local Plan and use the feedback collected to inform the final draft	31 August 2026	Planning Policy & Strategy Team	Date led action
To submit the Local Plan to the planning inspectorate for examination.	We will submit the Local Plan to the Planning Inspectorate for formal examination.	31 December 2026	Planning Policy & Strategy Team	Date led action
Provide every home with separate weekly food waste collections to improve recycling rates.	We will introduce weekly food waste collections across the district by April 2026. This includes buying vehicles, delivering food caddies and initial supply of compostable liners to all homes, providing resident guidance, and working with processing partners.	31 March 2027	Waste Operations Team	Food Waste Collection Service - Household Participation Rate
Deliver the Council's Climate Action programme	We will deliver a coordinated Climate Action Programme overseen by a new Climate Action Group, reporting to Programme Board.	31 March 2027	Multiple Teams	Blaby District Council Carbon Footprint (tonnes of Co2 per year)
Make improvements to the Crow Mills walking trail	We will improve the Crow Mills walking route to ensure it is safe, accessible and welcoming for visitors.	30 September 2026	Parks & Open Spaces Team	Date led action

## Growing and Supporting Our Economy

Action	Action Description	Due Date	Lead	Measures
Implement a Business Grant Scheme for Micro Businesses in Blaby district	We will test a grant scheme for micro businesses to support environmental improvements, business growth and shop-front upgrades. This pilot will help determine whether a larger scheme is viable long-term.	31 March 2027	Community, Business, Work, & Skills Team	Date led action
Implement the Blaby District Economic Development Framework	We will continue to deliver the district's Economic Development Framework, working with public and private partners. An action plan will guide priorities and ensure coordinated delivery across teams.	31 March 2027	Multiple Teams	General Business Referrals Referrals to Internal Skills Team Business Support Action Plans Created Pre-start & Start-up Businesses Supported Blaby Businesses Skills Broker Engagement with Blaby District Businesses Job and Skills Fair Delivery
Implement the Tourism Growth Plan priorities	We will continue to deliver the Tourism Growth Plan, building on previous successes and working with partners to grow tourism opportunities across the district.	31 March 2027	Health, Leisure & Tourism Team	Visitor Economy (£) Visitor Numbers

## Keeping You Safe & Healthy

Action	Action Description	Due Date	Lead	Measures
Implement Blaby District Council's Active Travel strategy priorities	We will continue to deliver the Active Travel Strategy action plan, making it easier and safer for people to walk and cycle.	31 March 2027	Health, Leisure & Tourism Team	Number of Active Travel Awareness Campaigns Number of Walking and Cycling Champions
Review and implement a refreshed Blaby Community Health and Wellbeing Plan	We will review the current plan, work with partners to agree new priorities, and develop a refreshed plan covering 2026–2030.	30 September 2026	Health, Leisure & Tourism Team	Number of Participants Taking Part in Active Blaby Programmes  Your Health Journey Programme Number of Participants Taking Part Number of Programmes Delivered Percentage of Participants Feeling Healthier % Change in Mental Wellbeing & Confidence Score Average Change in Body Mass
Produce a comprehensive design and delivery plan for a Lubbesthorpe Leisure offer.	We will develop a detailed, evidence-based plan for new leisure facilities in Lubbesthorpe. This includes identifying a site, exploring funding, ensuring accessibility and sustainability, and mapping out phased delivery options.	31 March 2027	Health, Leisure & Tourism & Planning Development Teams	Date led action

## Ambitious & Well Managed Council, Valuing Our People

Action	Action Description	Due Date	Lead	Measures
Map priority internal processes to establish baseline that will inform better decisions, digital design, and targeted transformation.	We will review how our key services currently work by mapping out the steps in each process. This will help us understand where delays or duplication happen, where staff or residents get frustrated, and where digital tools could make things easier. By having a clear picture, we can make better decisions, design better online systems, and target our transformation work where it will have the most impact.	31 December 2027	Transformation Team	Date led action
LLR LGR Pre-Decision Activities and Implementation Readiness Programme	Before the Government makes a decision on Local Government Reorganisation (LGR), we need to plan thoroughly. This includes preparing Members and staff, reviewing HR and communications arrangements, checking governance structures, organising data and transformation work, and coordinating with partner organisations so we are ready for whichever outcome is chosen.	30 September 2026	Senior Leadership Team	Date led action
Work in partnership across LLR to ensure that we are influential in the development of local government in the region.	Once the Government announces its decision on the LGR proposal, we must quickly plan the next steps. Many teams will be involved — legal, HR, communications, data specialists and other subject experts — to make sure the transition is smooth and nothing is missed.	31 March 2027	Senior Leadership Team	Date led action

Action	Action Description	Due Date	Lead	Measures
Publish our revised Transformation Roadmap to ensure we are the best we can be.	We will publish a clear plan showing how the council will modernise and improve services through to 2028. This roadmap will bring together all transformation activities so they are aligned, easy to understand, and measurable, allowing us to track our progress and show how services will improve over time.	30 September 2026	Transformation Team	Date led action
Introduce a digital assistance programme to ensure council services are quick, easy and accessible.	We will test new digital tools — for example, chatbots, automated processes, and improved reporting systems. Only tools that genuinely help residents or improve efficiency will be kept. This ensures digital improvements make services quicker and easier without creating confusion or unnecessary steps.	31 March 2028	Technology and Innovation Team	Number of 'New Ideas' Logged Number of Discovery Reports Produced Number of Pilot Initiatives Delivered
To develop a financial plan that ensures the Council continues to be financially sustainable.	We will develop a financial plan to ensure the council remains financially sustainable. This will include looking at future funding gaps and how they may change once Government confirms which LGR proposal is approved, so the financial plan fully aligns with transition plans for any new authority structure.	28 February 2027	Senior Leadership Team	Income from all Streams Aged Debtors Council Tax Collection Rate Collection of Council Tax Arrears Business Rates Collection
Create and publish our first ICT Enablement Framework to help the organisation progress from maintaining services to improving how we deliver them.	We will publish our first ICT Enablement Framework, setting out how technology will support service improvements. ICT will work closely with staff to design simpler, clearer digital options; reduce duplication; improve response times; strengthen cyber security; and make sure systems are reliable, efficient and user-friendly.	31 March 2027	Information and Communication Technology Team	Reported Issue Resolution Simulated Phishing - User Response Rates Critical Vulnerability Measure Cloud Usage Cost Efficiency Internal Service Desk User Satisfaction Rate

Action	Action Description	Due Date	Lead	Measures
Undertake a self assessment against the LGA Equality Framework for Local Government and use the results to produce an action plan to ensure measurable improvements in outcomes, access and experience for all communities.	We will carry out a self-assessment against the Local Government Association's Equality Framework. The results will be used to create an action plan for improving outcomes, access and experiences for all communities. This includes strengthening our approach to equality, inclusive of participating in the White Ribbon campaign to help prevent violence against women and girls.	31 December 2026	Equality, Diversity & Inclusion Team	Date led action
Transform our HR services to ensure we attract, support and retain a high performing and engaged workforce.	We are modernising how we recruit, train and support staff so they feel valued and able to perform at their best. This includes improving recruitment processes, enhancing training and development, updating key employment policies, and investing in modern HR systems that help staff work more efficiently and give residents a better service.	31 March 2028	Human Resources Team	Staff Turnover Rate Overall Absence Levels Reduce 'Time to Hire' by 10% Increase Employee Benefits (with 2 new Initiatives) Participation in Professional Development Opportunities Increase Utilisation of the Apprenticeship Levy to 85%
Undertake the formal sale of South Drive, realising the value for the site.	We will continue the sale of the land at South Drive, ensuring the council realises the value of the site.	31 December 2026	Senior Leadership Team	Date led action
Continue to progress the inclusion of Hayes Gardens as an allocated site in the Local Plan	We will continue to work toward ensuring Hayes Gardens is included in the Draft Local Plan. This includes managing community engagement and making sure the site's potential is properly considered.	31 December 2026	Senior Leadership Team	Date led action

Action	Action Description	Due Date	Lead	Measures
Promote a proactive approach to communications ensuring that Blaby District is recognised and valued by our residents.	We will strengthen how we communicate with residents to ensure people understand the council's responsibilities, achievements and services. Good communication helps build trust, increases engagement, and ensures residents feel informed about local issues.	31 March 2027	Communications Team	Progress Monitoring Only