# Fosse Meadows light beverage van specifications

## **Specification:**

 Blaby District Council have an opportunity for the exclusive right to provide light refreshments at our Fosse Meadows site.

For the purpose of this licence, light refreshments include hot and cold nonalcoholic drinks and cold pre-prepared foods. It does not include any food that is cooked (or heated) on site.

This licence granted for light refreshments will be exclusive to the successful applicant and no other operator will be granted the same type of licence for this site.

#### **Conditions:**

- The licence will be granted for one year and will include an opportunity to be extended by the council annually each year up to a maximum of 5 years.
- This agreement does not provide approval to operate on any other Blaby
  District Council site except that identified on this agreement at Annex A and
  the light refreshment vehicle must be located as identified by a neighbourhood
  services / asset officer.

This location may change and the Council may have to insist on relocation if for example there are operational works required to the site, including the car park.

\*The Council reserve the right to change location.

- Litter is a concern for the authority and the operator will be required to provide
  waste receptacles at various points specified by a neighbourhood services /
  asset officer and within 100m of the position of the van to the satisfaction of
  the Council and serviced as required during the day.
  - At the end of each day the waste must be removed from the site and disposed of in an environmentally sustainable and compliant manner.
  - Please see Annex A (Red Boxes)
- The price must be paid in two equal instalments: one at the commencement of the agreement and a second instalment must be made no later than 3 months following the due date of the first instalment. This method will apply annually on each anniversary of any 12 month extension.

#### Licensee must:

 Provide a waste receptacle in each of the locations marked on Annex A (Red Boxes).

These must be emptied regularly to ensure no overspill.

Each waste receptacle in each car park must be emptied at the end of each day and the waste removed from the site and disposed of in an environmentally sustainable and compliant manner.

- All waste that is litter picked and contained in the bins provided by the licensee must be disposed of responsibly as per the waste regulations and treated as commercial waste.
- Litter pick the main paths of the park at end of each day and to clear up any spillages
  - Area marked on Annex A
- Have a method in place for disposing of waste generated in connection with the business's activities.
- Not take up more space than is necessary and so ensure adequate parking spaces remain available for park users.
   \*BDC have the right to request that the refreshment van be relocated if required.
- Not obstruct park entrances or exits
- Ensure that company ID and logo are visible on all operatives and the catering vehicle at all times
- Keep the catering vehicle in a clean, neat, and tidy appearance at all times
- Maintain a register of complaints and compliments (and accessible online)
- Must treat patrons and all park goers with professionalism and courtesy at all times
- Comply with any reasonable request made by the licensor in order to ensure any impacts to visitors to the park and on the natural habitat in the park are positive.
- Trading hours must be confined to the normal operating hours of 7:00am 20:30 1st April 31st October and 7:00am 16:30 1st November 31st March.
   \*The operator must have vacated the site 15 minutes prior to closing.
- You must comply with all relevant Refreshment, Food Safety and Hygiene regulations and provide details of your safety management system / operating procedures as required.
- You must comply with all required measures and practices to minimise the
  risk of Covid transmission for the workforce and customers respectively,
  including but not limited to: hygiene measures such as hand sanitising, the
  use of face masks and other PPE; working practices and service methods to
  maintain social distancing and minimise risk to customers and workforce alike
- You mush unlock the toilet facilities at the start of each working day and lock at the end of the day.
- You must take all measures required to minimise the environmental impact of
  providing the service, in the broadest sense, including but not limited to
  choices and sources of goods and products, including but not limited to,
  drinks containers, food packaging, napkins and cutlery mindful of disposable,
  recyclable or re-usable choices where possible and practical; choice of
  energy source for the vehicle and for making hot drinks and in respect of any
  other aspect of the service or your working methods.

- You must manage the collection, control and disposal of waste generated on site, both customers' waste, packaging and napkins and your own waste packaging and material waste, including but not limited to, coffee grounds, PPE, all liquid and solid organic wastes.
- You must provide an inclusive customer service of a high standard that will aim to meet the needs of people from with a range of needs and characteristics and from diverse communities and cultures who may use the park.

\*The council reserves the right to inspect the mobile catering vehicle or unit before granting or renewing the licence.

### Site location

\*The council have the right to move the mobile catering vehicle if required



Annex A (Blue Square) - approximate area for operator to locate van Annex A (Yellow Boxes) - three waste receptacle locations to be provided by the operator at the locations

Annex A (Red outline) - this area needs to be litter picked half an hour before operator departs at end of day