Are you afraid of someone you love?

Help is out there



Pleby District
Domestic
Abuse
Directory



Domestic abuse is not just hitting or fighting or the occasional nasty argument, it is an abuse of power over another person. Domestic abuse is any intimidating behaviour, violence or abuse between adults who are or have been in a relationship, or between family members. Domestic Abuse has many forms including physical aggression, sexual abuse, financial abuse, emotional abuse. What ever form domestic abuse takes it is rarely a one-off incident and is frequently a behaviour that has repeatedly happened over many months or years. It can affect anybody, regardless of their gender or sexuality.

If YOU feel:

Unsafe, abused, threatened, isolated, confused, worthless, trapped, scared, intimidated or vulnerable because of things someone who lives with you, or has lived with you, says or does....

These are forms of **DOMESTIC ABUSE**

REMEMBER

- You have the right to feel safe and happy
- You have the right to make your own choices
- You have the right to live abuse free
- You are not alone; it can happen to anyone, anytime, anyplace
- We have services in the area that can help you
- We suggest you consider whose telephone you use to call these people. Each telephone has a built in redial. To disable this after you call, replace the receiver, pick up and press 1 (then if redial is used by the abuser it will dial 1 which is no number).

IN AN EMERGENCY ALWAYS
CALL THE POLICE ON 999

This directory includes all of the local and some of the national organisations that you can contact for help or advice on dealing with domestic abuse including counselling, health, drugs and alcohol, housing and money.

COUNSELLING

FSU Leicester 0116 254 3352 www.fsu.org.uk

Team of specialists who work with children, young people, adults and families who need assistance as a result of family breakdown or conflict, child behaviour difficulties, the effect of physical, sexual and/or emotional abuse

Relate

0116 254 3011 www.relateleicestershire. org.uk

Provides counselling for couples and individuals concerning personal relationships

Samaritans

08457 909 090 or 0116 270 0007 www.samaritans.org.uk

24 hour confidential and emotional support for anyone in crisis

HEALTH

Dept of G.U. Medicine 0116 2585 208

(Clinic 6 – sexual health) Free, friendly, confidential service concerning sexual health

Doctors

It is important to inform your GP if you are experiencing Domestic Violence and have any injuries recorded

LAMP

0116 2556 286 www.lampdirect.org.uk

Leicester Action for Mental Health Project

Leicestershire Aids Support Services (LASS)

0116 255 9995 www.lass.org.uk

Emotional, practical and financial support in relation to HIV, Aids and sexual Health

Leicestershire Focus Line

08000 272 127 www.rethink.org

A telephone support service for anyone affected by mental health issues.
Open 5pm—1am
7 days a week

Medical Services Leicester Royal Infirmary 0116 254 1414

New Futures Project 0116 251 0803 www.new-futures.org.uk

Sexual health advocacy, counselling, advice and support for people working in prostitution

Quetzal Project 0116 253 9103 www.quetzal.org.uk

Quetzal works throughout Leicester City, County and Rutland, supporting women recovering from the trauma of childhood sexual abuse

Voluntary Action Blaby District

0116 272 7670 www.voluntaryactionblabydistrict.org.uk

Supporting people with mental health difficulties

ALCOHOL, DRUGS, SOLVENTS & GAMBLING

Alcoholics Anonymous

0845 769 7555 www.alcoholicsanonymous.org.uk

Council for Involuntary Tranquiliser Addiction (CITA)

0151 932 0102 www.citawithdrawal.org. uk

Opens Monday - Friday 10am - 1pm Saturday & Sunday 9am - 1pm

Gamblers Anonymous

0870 050 8880 www. gamblersanonymous.org. uk

Leicestershire Community Projects Trust

0116 222 9522 www.lcp-trust.org.uk

Drug and alcohol advice centre

REFUGE, HOUSING & HOMELESSNESS

Blaby District Council 0116 272 7788 www.blaby.gov.uk

Housing Options Team 0870 238 5057 Out of hours service.

Operates Monday to Thursday from 5.15pm -8.45am and Friday 4.45pm -8.45am Monday morning

Refuge

0808 2000 247 www.refuge.org.uk

For emergency accommodation

Shelter 0808 800 4444 www.shelter.org.uk

24 hour National Homelessness Helpline

MONEY & LEGAL

Housing Benefit & Council Tax Benefit

0116 272 7510 or 0116 272 5758

Jobcentre Plus www.jobcentreplus.gov.uk

Provide advice and support in finding work and claiming benefits. Contact your nearest Jobcentre Plus Office or call Jobseeker Direct on **08456 060 234**

Leicester Money Advice

0800 389 1701

Rights of Women

020 7251 8887

www.rightsofwomen.org.uk

Sexual violence legal advice line: Open Monday 11-1pm and Tuesday 10-12pm For legal advice on a range of issues: **020 7251 6577** If you require legal advice contact a solicitor:

alternatively Rights of Women offer legal advice on a range of issues, including domestic violence, child access etc.

Open Tuesday - Thursday 2-4pm and Friday 12-2pm

USEFUL CONTACTS

Action on Elder Abuse (AOEA)

0808 808 8141 www.elderabuse.org.uk

Provide guidance for the prevention of and action on abuse of older people

Broken Rainbow

08452 60 44 60 www.broken-rainbow. org.uk

A referral service for lesbians, gay men, bisexuals and transgender people experiencing domestic violence

BT Malicious Calls Bureau

0800 661 441

Childline

0800 1111

www.childline.org.uk

Citizens Advice Bureau

0844 848 9009 www.citizensadvice.org.uk

Domestic Violence Integrated Response Project

0116 255 0004

Telephone support service for anyone, over 16, whose life has been affected by domestic violence. This includes a Helpline service which is open:

Mon - Friday 10 - 3pm Mon - Thurs 7pm - 9pm Sat 10 - 2.30pm and Sunday 12.00 - 3pm

Hideout www.thehideout.org.uk

National domestic violence website for children and young people

Home-Start Blaby District Oadby & Wigston

0116 263 0270 www.home-start.org.uk

Supporting families with children under five

Juniper Lodge 0116 273 3330 www.juniperlodge.org.uk

Support for survivors of sexual abuse aged over 16

Leicester Lesbian, Gay and Bisexual Centre Helpline

0116 254 7412 or 0116 255 0667 www.llgbc.com

Leicestershire Police 0116 222 2222 www.leics-police.uk In an emergency please call 999

Each of the main police stations in our county has a 'Specialist Violent Crime Officer.' These officers provide a follow up service to give support, contact and information to all victims

The Specialist Violent Crime Officer can be contacted at:

Blaby Local Policing Unit 22-24 Leicester Road Blaby, Leicestershire LE8 4GQ

0116 248 6457

Leicester Rape Crisis Helpline

0116 255 8852 www.rapecrisis.org.uk

Phone and face to face counselling and support for women who have been raped, sexually assaulted or sexually abused, recently or in the past

Leicester Witness Cocoon

0116 255 5392

Practical and emotional support for victims and witnesses of crime

Men's Advice Line and Enquiries (MALE)

0800 801 0327 www.mensadviceline. org.uk

Advice and support for men in abusive relationships

MOSAIC

0116 251 5565

Countywide services for people with disabilities

Panaghar Shanti 0116 270 5320

Provide refuge, resettlement and outreach service for Asian women

Parentline

0808 800 2222 www.parentlineplus.org. uk

Advice for parents

Respect 0845 122 8609

Advice for men to stop abusive behaviour towards their partners

Samaritans

08457 909 090 or 0116 270 0007

www.samaritans.org.uk

24 hour confidential and emotional support for anyone in crisis

Saneline

0845 767 8000 www.sane.org.uk

Mental health helpline 12 noon – 2am

Social Services Blaby

0116 278 7111

www.leics.gov.uk/index/ socialservices Emergency out of hours team between 5pm – 8am **0116 275 9304**

The National Child Protection Helpline

0800 800 500 www.nspcc.org.uk

Victim Support

0845 303 0900 or 01455 233 544 www.victimsupport.org

www.victimsupport.org. uk

Practical and emotional support, advice and information

Other useful numbers

Blaby District Council recognises domestic abuse as a serious incident. We are committed in supporting residents and tenants who are victims of this crime.

You can access confidential advice and support on all domestic abuse issues by contacting the Domestic Abuse Outreach Worker on 0116 272 7637.

This document can be made available on request, in other languages and formats (large print, Braille or on audio tape) by contacting:

Blaby District Council Council Offices, Desford Road Narborough, Leicester LE19 2EP Telephone : 0116 275 0555

www.blaby.gov.uk

E-mail: customer.services@blaby.gov.uk

